

Health guides

STADT NEU-ISENBURG
build bridges
build bridges
as language mediators





Integration.Lotsen@stadt-neu-isenburg.de









We build bridges

Between the community and the healthcare system as multipliers and language mediators

Neu-Isenburg health guides have been qualified to promote the health literacy of people with a migration background



- · about health and support serviceste
- about precautionary and preventive measures
- · about the German healthcare system



We help

- to overcome cultural barriers
- by explaining rules and applications
- by accompanying you to healthcare facilities



For example

- · Help with applications, telephone calls, making appointments
- Accompanying people to appointments with a doctor
- Referral to specialised services



But we are not professional interpreters and do not do sworn interpreting

Do you need support?

Contact our coordination centre in the town hall at

06102 241-570 Integration.Lotsen@stadt-neu-isenburg.de

- Guides are requested and will get in touch with you
- Guide comes to the appointment



More info

We speak German.
English, Jari, Farri,
Arabic, Dari,
Tigringa and Turkish